

ARYA Replacement Program

Providing oxygen to patients in the home setting has never been easier. With ARYA Healthcare's warranty replacement program, your patients and your business won't miss a beat.

Faster, Brand-New Replacements

When a unit needs attention, we don't "fix" it — we replace it with a brand-new unit. No refurbished hand-me-downs, no "loaner limbo," and no compromised patient care.

Comprehensive 3-Year Warranty

We offer a Comprehensive 3-year warranty on our core Portable Oxygen Concentrators: the ARYA Mini and ARYA Airtivo Max.

How the Process Works

Step 1: Identify Qualifying Units

Identify the unit(s) that qualify for warranty replacement, only applicable to the ARYA Airtivo Max, ARYA Mini. You will need the serial number for each unit and the reason for return. Units with signs of misuse, abuse, physical damage, water damage, or smoke damage are not eligible for a free replacement.

Step 2: Report Issues to ARYA

Contact ARYA to set up a warranty replacement and get an RMA number to begin the replacement process.

Step 3: Package and Ship

Units should be packaged carefully, using original packaging where possible. ARYA BioMed is not responsible for damage that occurs during shipping. For POC devices, all accessories (batteries, AC/DC adapters) must be returned to receive full credit for the device.

Additional Terms

POC Device Requirements: All accessories must be returned with the device to receive full credit. Devices with damage due to customer neglect — including cracks to the device shell, screen, or battery, and failure to maintain unit filters as specified in the user manual — are not covered under warranty.