

# **ARYA Warranty Information**

## **ARYA Mini Portable Oxygen Concentrator**

The ARYA Mini warranty covers the repair or replacement of the unit. The warranty term is 36 months from the date of shipment. Please contact us by telephone or email to return defective equipment under warranty and to resolve any problems. Our trained technicians will help you with any questions or problems with your POC. Please make sure that your returned equipment is packaged safely for transportation, if possible, in its original packaging to avoid damages during shipping. Excluded from the warranty are damages caused by improper usage. Also excluded are replacements of batteries, disposable parts, and consumables. Sieve bed, Filters, batteries are expressly excluded from the 24 months warranty, except as provided below:

### **Description Period**

**ARYA Mini Portable Oxygen Concentrator:** 3 years

**Accessories (Battery, Carry Bag, Power Supplies, and Power Cord):** 1 year

**Sieve Bed:** 2 years

**Disposables (Nasal Cannula, Filters):** No Warranty

Further damage compensation claims of any kind, particularly owing to breach of obligations and unpermitted handling, as well as claims on repayment of expenses paid in vain, are not included in the warranty; the same shall apply to claims on repayments of consequential harm caused by a defect. Any further claims are excluded in this warranty. The aforementioned limitations do not apply to claims on damages from harm to life, body, or health or attributable to intent or gross negligence, or the product liability law.

This warranty does not cover damage or injury whether to ARYA Mini or to personal property or persons caused by accident, misuse, abuse, negligence, failure to install in accordance with ARYA BioMed's installation instructions, failure to operate under conditions of normal use and in accordance with the terms of the operating manual and instructions, failure to maintain in accordance with the applicable service manuals, or alteration or any defects not related to materials or workmanship of ATVMIN. This warranty does not cover damage which may occur in shipment. This warranty does not apply to any product or individual part of a product that may have been repaired or altered by anyone other than ARYA BioMed or an authorized ARYA BioMed service center. This warranty does not apply to any product which is not purchased new.

## **ARYA Airtivo Max Portable Oxygen Concentrator**

The ARYA Airtivo Max Oxygen Concentrator warranty covers the repair or replacement of the unit. The warranty term is 36 months from the date of shipment. Please contact us by telephone or email to return defective equipment under warranty and to resolve any problems. Our trained technicians will help you with any questions or problems with your Airtivo Max. Please make sure that your returned equipment is packaged safely for transportation, if possible, in its original packaging to avoid damages during shipping. Excluded from the warranty are damages caused by improper usage. Also excluded are replacements of batteries, disposable parts, and consumables. Sieve bed, filters, batteries are expressly excluded from the 36 months warranty, except as provided below:

### **Description Period**

**ARYA Airtivo Max Portable Oxygen Concentrator:** 3 years

**Accessories (battery, carry bag, external battery charger, power supplies, and power cord):** 1 year

**Sieve Bed:** 2 years

**Disposables (Nasal Cannula, filters):** No Warranty

Further damage compensation claims of any kind, particularly owing to breach of obligations and improper handling, as well as claims on repayment of expenses paid in vain, are not included in the warranty; the same shall apply to claims on repayments of consequential harm caused by a defect. Any further claims are excluded in this warranty. The aforementioned limitations do not apply to claims on damages from harm to life, body, or health or attributable to intent or gross negligence, or the product liability law.

This warranty does not cover damage or injury whether to Airtivo Max or to personal property or persons caused by accident, misuse, abuse, negligence, failure to install in accordance with Medical's installation instructions, failure to operate under conditions of normal use and in accordance with the terms of the operating manual and instructions, failure to maintain in accordance with the applicable service manuals, or alteration or any defects not related to materials or workmanship of Airtivo Max. This warranty does not cover damage which may occur in shipment. This warranty does not apply to any product or individual part of a product that may have been repaired or altered by anyone other than Medical or an authorized Medical service center. This warranty does not apply to any product which is not purchased new.

## **ARYA Go Portable Oxygen Concentrator**

This warranty covers the repair or replacement of the unit. The warranty term is 36 months from the date of shipment. Please contact us by telephone or email to return defective equipment under warranty and to resolve any problems. Our trained technicians will help you with any questions or problems with your POC. Please make sure that your returned equipment is packaged safely for transportation, if possible, in its original packaging to avoid damages during shipping. Excluded from the warranty are damages caused by improper usage. Also excluded are replacements of batteries, disposable parts, and consumables. Sieve bed, Filters, batteries are expressly excluded from the 24 months warranty, except as provided below:

### **Description Period**

**ARYA Go Portable Oxygen Concentrator:** 3 years

**Accessories (Battery, Carry Bag, Power Supplies, and Power Cord):** 1 year

**Sieve Bed:** 3 years

**Disposables (Nasal Cannula, Filters):** No Warranty

Further damage compensation claims of any kind, particularly owing to breach of obligations and unpermitted handling, as well as claims on repayment of expenses paid in vain, are not included in the warranty; the same shall apply to claims on repayments of consequential harm caused by a defect. Any further claims are excluded in this warranty. The aforementioned limitations do not apply to claims on damages from harm to life, body, or health or attributable to intent or gross negligence, or the product liability law.

This warranty does not cover damage or injury whether to ARYA Go or to personal property or persons caused by accident, misuse, abuse, negligence, failure to install in accordance with ARYA BioMed's installation instructions, failure to operate under conditions of normal use and in accordance with the terms of the operating manual and instructions, failure to maintain in accordance with the applicable service manuals, or alteration or any defects not related to materials or workmanship of ARYA Go. This warranty does not cover damage which may occur in shipment. This warranty does not apply to any product or individual part of a product that may have been repaired or altered by anyone other than ARYA BioMed or an authorized ARYA BioMed service center. This warranty does not apply to any product which is not purchased new.

## **ARYA Halo Portable Oxygen Concentrator**

The warranty period of the oxygen concentrator host (excluding consumables) is 2 year from the date of purchase. All maintenance services must be carried out by the designated maintenance service center. During the warranty period, repairs for malfunctions not caused by human error are free of charge. Maintenance costs will be charged beyond the warranty period. If damage is caused by improper use, paid maintenance services will be provided. Consumables such as rubber hoses and filter cotton are not covered by warranty.

### **Description Period**

**ARYA Halo Wellness Oxygen Concentrator:** 2 years

**Accessories (battery, carry bag, power supplies, and power cord):** 1 year

**Sieve Bed:** 1 years

**Disposables (Nasal Cannula, filters):** No Warranty

Further damage compensation claims of any kind, particularly owing to breach of obligations and unpermitted handling, as well as claims on repayment of expenses paid in vain, are not included in the warranty; the same shall apply to claims on repayments of consequential harm caused by a defect. Any further claims are excluded in this warranty. The aforementioned limitations do not apply to claims on damages from harm to life, body, or health or attributable to intent or gross negligence, or the product liability law.

This warranty does not cover damage or injury whether to ARYA Halo or to personal property or persons caused by accident, misuse, abuse, negligence, failure to install in accordance with ARYA BioMed's installation instructions, failure to operate under conditions of normal use and in accordance with the terms of the operating manual and instructions, failure to maintain in accordance with the applicable service manuals, or alteration or any defects not related to materials or workmanship of ARYA Halo. This warranty does not cover damage which may occur in shipment. This warranty does not apply to any product or individual part of a product that may have been repaired or altered by anyone other than ARYA BioMed or an authorized ARYA BioMed service center. This warranty does not apply to any product which is not purchased new.